

Booking

A separate booking form must be filled out for each participant. All information requested must be entered on the booking form; failure to do so may delay the booking procedure. On receipt of a completed booking form and a minimum 25% non-refundable deposit your place on the course will be secured.

Payment

All participants must pay a minimum 25% non-refundable deposit in order to secure a place on any given course. The remainder of the course fee is payable before or upon commencement of the first day of the course. Participants will not be allowed to begin the course unless the full payment has been made.

Cancellation

In the event of a cancellation by Riviera Sea School, the school will offer an alternative date or a full refund will be made. Riviera Sea School will not however be liable to any expenditure or loss of earnings that has been incurred by the client. If a cancellation (for any reason or circumstance) is made, Riviera Sea School will only be liable to refund the course fees paid.

Age Restrictions

No participants under the age of 12 will be permitted to participate in any given course, identification may be asked for proof of age. Participants between the ages of 12-16 must have the parental consent section of the booking form completed and signed by a parent or legal guardian. There is no maximum age for participation but it is the participants' responsibility to make the decision as to whether they are fit and healthy enough to perform all the tasks required to complete the course.

Insurance

Riviera Sea School will not accept responsibility for any loss, damage or injury suffered by persons and/or their property arising out of or during the course of the activities whilst training unless such injury, loss or damage was caused or resulted from negligence or deliberate act. The participant acknowledges that there are inherent dangers involved in power boating and understands and agrees to sign the booking form indemnity holding Riviera Sea School and its instructors free of liability in the event of an accident, death, injury or damage to person or property. Students are strongly recommended to take out personal insurance against the above.

Own boat tuition

Vessels used for own boat tuition are the sole responsibility of the Boat Owner/Captain. Adequate insurance will be in place to cover all eventualities. Riviera Sea School will not accept responsibility for any loss, damage or injury suffered by persons and/or their property during own boat tuition.

Alcohol and Drugs

If the instructor suspects that the participant is under the influence of Alcohol or any drug that may impair his/her ability to perform any given task the instructor has the right to terminate that participant's involvement in the course and will be dismissed. In this instance no refund will be made and the course will not be rescheduled. The final decision of this matter rests with the instructor.

Certification

Certificates will not be issued automatically; each participant must satisfy and meet the criteria of the course on which they are participating. If the participant does not meet these requirements then the Instructor is obliged to fail the participant and no certification will be awarded.

Force Majeure

Riviera Sea School will not be liable for any failure to perform its obligations where such failure is as a result of Acts of Nature (including fire, flood, earthquake, storm, hurricane or any other natural disaster), military or usurped power or confiscation, terrorist activities, nationalization, government sanction, blockage, labor dispute, strike, lockout or interruption or failure of electricity (or telephone service) or breakdown or accident to any technical equipment required to run any given course. In any such circumstance Riviera Sea School will endeavor to continue the course or fulfill the booking but will have no liability to the participant to do so. The participant will be liable to pay for any training that has been conducted to that point. In the case of course incompleteness Riviera Sea School will refund the participant any excess that has been paid. It is at the discretion of Riviera Sea Schools as to the cost of any partially conducted courses.

Complaints

If for any reason the participant is unsatisfied with the training they are receiving the participant will be expected to raise their concern(s) or complaint(s) at the earliest opportunity. Riviera Sea School will not attempt to resolve any issues that could have been resolved during the course if raised after the course has been completed.

Skippers/Instructors Authority

The decision of the Skipper/Instructor, or/and his delegated representative in all matters of operation is final.